

Maintenance Guides

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Oiled Wood Flooring

In order to ensure lasting satisfaction from your new oil finished floor, it is important to correctly care for the floor from the off, starting immediately after installation. With the right care, your oiled floor will become increasingly easy to clean and hard wearing over time. This is because the recommended products used to clean the floor, actually coats it with an invisible film, providing additional protection and thus making the floor more resistant to dirt. The floor can also be re-oiled as part of a regular maintenance program thus ensuring a lifetime of use and enjoyment.

After installation care

All oiled floors are recommended to be thoroughly cleaned right after installation and as a regular cleaning regime. As a result of this the surface will then be more hardwearing and be easier to clean and maintain in the future.

Normal cleaning to remove surface debris is accomplished using a broom or vacuum cleaner. To remove normal stains and non-loose dirt, the floor should be cleaned with our flooring after care products. Depending on the level of cleaning you require, we offer everyday cleaning products and care and protect kits to suit and will help to keep your floor in the best condition.

Cleaning extremely dirty floors

To keep the floor looking new it is recommended to use our range of Refresher products, these help to prevent dust build up, add antistatic and anti-slip properties as well as restoring the floor to its original sheen. Do not layer on top of any stubborn dirt to ensure the best results. We offer ready mixed solutions which are ideal to quickly refresh your flooring and to maintain that new look, this is recommended two to three times per year dependent on wear and foot traffic.

Lacquered Wood

In order to ensure lasting satisfaction from your new lacquered floor, it is important to correctly care for the floor starting immediately after installation. With the right care, the lacquered floor will maintain a fresh, clean new looking surface with a subtle sheen.

General cleaning

Normal cleaning to remove surface debris is accomplished using a broom or vacuum cleaner. To remove normal stains and non-loose dirt, the floor should be cleaned with our flooring after care products. Depending on the level of cleaning you require, we offer everyday cleaning products and care and protect kits to suit and will help to keep your floor in the best condition.

Refreshing your new floor

To keep the floor looking new it is recommended to use our range of Refresher products, these help to prevent dust build up, add antistatic and anti-slip properties as well as restoring the floor to its original sheen. Do not layer on top of any stubborn dirt to ensure the best results. We offer ready mixed solutions which are ideal to quickly refresh your flooring and to maintain that new look, this is recommended two to three times per year dependent on wear and foot traffic.

This is a brief guide on the use of one of our maintenance products. Please refer to the manufacturer's installation guides in the packaging for further advice.

Laminate

Laminate flooring is extremely hygienic and easy to keep clean. Here are recommendations to keep your laminate flooring looking beautiful for many years.

General cleaning

Routine cleaning requires just vacuuming, dusting with a clean, dry cloth, or a damp mop to prevent loose dirt or grit from scratching your floor's finish. Use non-staining walk-off mats by the entrance of all outside doorways. Use a damp mop to remove footmarks and most stubborn dirt. Always be sure that your mop has been thoroughly wrung out.

- Never wet mop or use excessive amounts of water on your laminate floor.
- Never use scouring substances, abrasive cleaners, paste waxes or any floor polishes on your laminate floor.
- Marks and stubborn stains can easily be removed with Acetone nail polish remover or other mild solvents containing alcohol.
- Felt pads should be affixed to the base of all furniture legs and drip trays should be placed underneath any planted pots.
- Movable furniture should be fitted with wide, rubber rollers.

- The use of 'soap-free' cleaners on a regular basis is all you need to do to keep your floor looking beautiful for many years. We offer specialist laminate cleaning products suitable for your new floor.
- Use protective mats at exterior entrances and in heavy traffic areas

This is a brief guide on maintaining your laminate flooring; always refer to the manufacturer's installation guides in the packs of the flooring.

Luxury Vinyl (LVT)

There are two basic maintenance options on LVT Flooring:

Domestic maintenance

The floor should be swept or vacuumed on a regular basis. Dirt spots and liquids should be cleaned up as soon as possible with water. It's equally as important to clear up any surface water as soon as possible to avoid discoloration – this is also known as 'blushing' which is recognized by the white marks that appear due to prolonged contact. To avoid this, ensure that damp mats, towels etc. are not left on the floor and check that there is no trapped water under any fixtures in the room. However, it's useful to know these spots do disappear after around 2 weeks if left to dry out completely. For a complete clean, use a PU cleaner with damp mop with a neutral detergent followed by rinsing with clean water.

Commercial Maintenance

The above can also be used but for larger areas a spray and buffing can be used. After an initial clean apply two light coats of a high quality commercial floor finish. The floor can then be spray buffed using a polishing machine at low settings.

Preventative measures

Use protective entrance mats to help remove dirt and grime and reduce the risk of soiling. Avoid use of rubber or latex-backed mats and furniture bases/feet. Install floor protectors to the bottom of furniture, such as felt pads, to help reduce the risk of scratching or marking.

Please note the following only applies to our Spectra range: Direct sunlight can discolor and even warp vinyl flooring. Avoid direct sunlight and sun rooms with the use of blinds, curtains or sheer curtains to protect your floor. As LVT has a maximum recommended surface temperature of 27°C, it's important to ensure this is not exceeded. If the area cannot be shaded with blinds, curtains or film protected glass then glue down LVT should be selected in combination with a high temperature (HT) adhesive.

If you require any further advice on installation then please call our technical department on **+44 2088 945 886**, e-mail us on <mailto:info@floorvilla.com> or click Contact Page.